Dialpad: a smarter way to stay connected

For companies with people in them™
Give everyone the freedom to thrive

The physical office is fast becoming an outdated concept. Over half of today’s employees work from home or public places a few times or more in a month. These mobile workers need the same freedom to communicate and collaborate easily – from anywhere and at any time.

Dialpad Business Voice from Sprint allows your mobile workers to use any device to access your company directory and make calls from a single business number. So, wherever you are, the office goes with you.
Take control.
Get your hands on real power

With Dialpad, your users can use their devices to access phone features previously hidden away within PBX and business phone systems. Suddenly, you can control calls with a single click, or send SMS messages using iOS, Android or Windows devices.

Now it’s simple to:
- Easily record, transfer and make three-way calls
- Share voicemails between team members
- Redirect calls to different departments
- Dialpad calls conveniently between mobile and desktop devices
- Reply to incoming calls through text if busy

Let’s see how it works for Kate...
Kate is in a meeting when an important customer calls, so Kate sends a quick text reply. After listening to the voicemail, Kate realizes her colleague, Emma, might be better placed to help. So she shares the voicemail with Emma. Later, the customer calls back. Kate invites Emma onto a three-way call, before leaving the two of them to resolve the issue. Everything is ultra-smooth and professional.
Catch those important calls, wherever you are

Dialpad gives you the ability to work wherever you want, with a single business number that rings all of your devices – from smartphones to laptops. You can switch seamlessly between them as your work environment changes.

It’s easy to:
• Access the full features of your network with apps for desktop, iOS, Android and tablet
• Ensure all your devices ring at the same time, so you never miss a call
• Seamlessly switch calls between devices on-the-go
• Bring mobile communications back to the office with Dialpad-compatible desk phones

Nick is late – but his customer doesn’t need to know

Heavy traffic means Nick is set to miss an important call. At exactly 9am, his office phone rings – but so does his smartphone. That means Nick can still take the call, hands-free, as he pulls into the car park. They’re still chatting as he reaches the office. Nick then moves the call to his desk phone, switches on his laptop, pulls up the relevant documents and continues the call from there. No apologies are needed, as the customer didn’t even notice.
Take your favorite office apps with you – and collaborate easily

With Dialpad, you can access important documents, upcoming events, and the latest emails from anywhere, thanks to full Google Apps and Office 365 integration.

Imagine being able to:

- Simplify identity management with single sign-on through Google Apps or Office 365
- Call anyone on your corporate directory with the click of a button
- View social profiles, such as LinkedIn and Twitter, during calls
- Launch a video call from within Dialpad

Olivia’s project launches successfully

Project manager Olivia wants to talk through some important documents with her new clients. Within Dialpad, she sets up a Google Hangout session for everyone. From there, she can see a wealth of social media information, so she knows exactly who she’s talking with. During the call, Olivia’s able to call up and share some project documents and a spreadsheet – because Dialpad is fully integrated with Office 365 and Google Apps. It’s a great call, with key decisions made and everyone feeling confident, happy and fully up to speed.
Avoid upfront costs and tech complexity

Want to spend less time setting up and maintaining infrastructures – and more time taking your business forward?

Dialpad makes tech management simple. You can upgrade easily to the latest technologies and scale to add new users. It’s possible to import users directly from Google Apps or Microsoft Office with a simple set-up. And there are no surprise bills to worry about. No need to spend thousands of dollars in CapEx. You just pay a fixed price of $15 per user per month.*

What’s more, Dialpad can save you 40-60% on your monthly business voice costs, compared to running phone systems using a PBX.†

With Dialpad, it’s also simple to:

• Easily port existing business numbers to Dialpad
• Create departments and business hours for specific teams
• Set up a virtual receptionist to route incoming calls to the correct department
• Assign admin privileges to key colleagues

Liam’s new office set-up removes hassle forever

March 12 is getting close and the new office must be ready for everyone. But Liam isn’t worried. He’s found a way to save spending a fortune on a PBX system and avoid weeks of hassle on tweaking and configuration to get it working properly. The office launch party is a huge success – and so is Dialpad Business Voice.

Everything works perfectly from day one, thanks to Liam’s forward thinking. The finance department is delighted too, as the service only costs $15 per user with nothing to pay up front. Before long, Liam needs to add three new employees. But Dialpad scales easily. It only takes moments – and Liam can also give them a sign-on for Google Apps or Microsoft Office 365.

*Taxes and surcharges apply.
†Potential savings based on internal Sprint market research on average IT spend for hardware investments, monthly costs per person, integration, ongoing maintenance and support costs for a on-premise PBX phone system by leading service providers. Actual savings may vary.
Dialpad Business Voice from Sprint.

At last, something that really fits and adapts with you

Remember that expensive jacket that pinched you under the arms, the cashmere sweater that went all baggy on you, or the much-loved pair of jeans you outgrew as a teenager? With Dialpad, you’ve got a solution that always fits comfortably. We don’t expect you to keep stitching bits together or letting out the seams. Dialpad reshapes and updates with ease. And the price on the label is exceptionally good value.

Now you can do new things – and boost your business agility

Want to become even more available and productive? With Dialpad Business Voice from Sprint, that can mean taking calls wherever you are, thanks to a single number for every handset and device. It can let you transfer, record and share calls. You can also collaborate and use your favorite apps on the move. Dialpad is ideal, whether you’re opening a new office or transforming your existing one.

Take a look at the rest of the mini-guides in this series to see how moving your business phones to the cloud can help your people – and your business. Get the full series right here.

Everything’s changed
Work doesn’t just happen at work.

3 big reasons to move your business comms to the cloud
It’s a lot quicker and painless than you might think. The benefits are huge.

Next-gen employee mobility: beyond devices
Making business calls is just the start. Just wait until you add Google Apps, Microsoft 365, social media, and more.

Dispelling the myths of business phone costs
Let’s crunch the numbers, explode myths, and enjoy that lovely ‘cha-ching’ money sound.

Business voice in the cloud: the checklist
Use this important checklist to turn your specific needs and best ideas into a compelling action plan.
Let’s talk

If you want to give your people a business phone system built for the way they work now, we should talk.

For more information on Dialpad Business Voice call 877-633-1102 or visit sprint.com/dialpad